

ZEPHYR CONSULTING

Growing Business Potential

SITECARE

Managed IT Services



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SITECARE

SiteCare is our comprehensive Managed IT Service that is built upon the principle of 'prevention is better than cure'. We have invested in technologies that provide us with tools to not only help our clients but also provide strong security for our clients. Talk to us today about SiteCare and we can develop a plan to cater for your company's needs.

SITECARE IS IDEAL FOR ORGANISATIONS WHO:

- Want to have their computer facilities, email, applications, and internet access up and running 24/7/365 without problems.
- Value security of their data and want to do everything possible to prevent loss, corruption, or theft.
- Want to maximise the speed, availability, and performance of their systems.
- Hate dealing with (or thinking about) computer problems and other ICT issues.

SITECARE BENEFITS

- **Avoid expensive repairs and recovery costs.** Our network monitoring and maintenance will save you money by preventing expensive outages from happening in the first place.
- **Like having an in-house IT department** - without the costs. As a SiteCare customer, you'll have access to knowledgeable support staff that can be reached immediately should you have any kind of problem or question.
- **Fast response** - to our monitoring and maintenance software, we will have the ability to remotely access and repair most network problems right from our offices. If we cannot fix it remotely, we will dispatch a technician to your office at our cost.
- **Security focused** - You'll sleep easier knowing the "gremlins at the gate" are being watched. Cyber criminals never sleep! But thanks to our 24/7/365 monitoring and on-going maintenance, you'll have one less thing to worry about.
- **Data protection** - You'll safeguard your data. If you rely on your computer systems for daily operations, it's time to get serious about protecting your critical, irreplaceable electronic information.
- **Peace of mind** - You already have enough to worry about. We'll make sure everything pertaining to your network security and reliability is handled so you don't have to worry about it.



TESTIMONIALS

Professional & Well Informed

Zephyr provides peace of mind knowing that everything is being updated and kept secure. They are fast to respond when dealing with issues. Through regular contact with their team, we trust them as an extension of our own team. They provide professional and well-informed advice, along with neutral and objective recommendations. They understand our business needs and make proactive suggestions. Furthermore, their reasonable pricing structure represents value for money.

You can trust these guys - they are not too big to lose touch with us personally but not too small in that they have the systems and processes you know you can rely on to keep your business safe and operating.

Helen, Wellington Employment Lawyers

Wellington Based - You Won't Be Disappointed

The team at Zephyr are responsive to our IT needs and bring attention to detail in everything they do. It helps that they are also locally based in Wellington.

They seek to understand our process and activity systems before making recommendations and importantly, they talk about things in plain language which makes things easier to understand.

Try them out, you won't be disappointed!

Nick, Building Institute

Part of The Team

Zephyr takes ownership of our IT needs, and we have complete trust in their services. They understand our business and can provide a level of service that meets the needs of an organisation that doesn't have an in-house IT competency. They are responsive and over the years we have built strong relationships with the Zephyr team. We really feel that the team at Zephyr are there for us and are part of our team. We don't have to go through multiple layers of people or paperwork to get great outcomes.

If you are looking for an IT partner that you can trust, that take the time to understand your business and adapt how they work to suit your needs, then the team at Zephyr is the perfect fit for you.

Simon, Motor Trade Association

Always responsive and we feel like their most important customer

Having someone from Zephyr being part of our team twice a week has made a massive difference in the sense that the Team knows that there's a go-to "physical" person to help sort out their IT issues (more than trying to explain to a help desk).

We like the way that Zephyr invests in their clients, always wanting to learn about the nature of their business and being aware of their challenges or opportunities. Their level of responsiveness/proactiveness feels more personal, without being too transactional.

I would tell any potential client that Zephyr is always very responsive and always makes you feel that you are their most important customer. There is a genuine willingness to solve your problem and always wanting to improve customer experience.

Patrick, Wellington Consulting Engineering Company

Growing Business Potential

When you need Technology Services to maintain peak operation in the IT network of your business, consider us here at Zephyr Consulting. We'll manage all of your IT services for a flat-rate fee so you can focus your efforts on growing your core business activities.

CONTACT

04 473 2737

info@zephyr.co.nz

Zephyr House, Level 6/82 Willis Street, Wellington Central, Wellington 6011

www.zephyr.co.nz